

Engraving FAQ

We cannot engrave personal items, please see our in person catalog for general ideas or: Items we engrave can also be found at browse.jdsindustries.com QR codes for the online catalog can be found at the front desk and engraving display.

Customers with GPC orders that require an official quote are required to provide:

An exact quantity of the item(s) they are requesting.

Whether or not graphics will be present on said items. If customers request a graphic after paying via GPC for an order, the request will not be fulfilled.

We will not store your engraved items long term.

After order completion, patrons must pick up in a timely manner.

If ordering more than \$100 worth of items or other large orders, customers are required to store their own items. Customers are required to show proof of purchase of items when bringing back to engrave. Proof of purchase will be provided by our engraver at the time of pick up.

All orders take time to complete. The average turnaround for orders is about 10 business days. This time may vary due to influx of orders and or time spent working on an order's graphic(s). All orders of a mass quantity to be engraved are asked to be submitted more than 10 days before they are needed.

Orders will only be added to queue when:

A complete order form is submitted.

The order has been paid for.

Full list of awardees has been provided (large orders (this excludes orders made ahead of time for multiple quarters)).